## SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

COMPANY NAME	Matri	Matrix Telecom, Inc. d/b/a Matrix Business Technologies			
QUARTER / YEAR		Second	//	/ _2007	
. м	onth	April	May	June	
Number of Customer Access Lines		413	418	416	
Trouble Reports / Access Line (%)		0.73%	0.72%	0.72%	
Customer Out of Service Clearing Times (%)		75.00%	100.00%	100.00%	
New Installs Completed w/in 5 Days (%)	,	70.00%	58.33%	26.32%	
Commitments Fulfilled (%)	,	100.00%	91.67%	94.74%	
Comments / Explanations: Matrix Telecom, Inc. purchased the customer base of Trinsic  Communications, Inc. in June 2007.					
Person Making Report / Contact Information:	Line	ia Dellaero	813-233-451	7	

Authorized Signature

Scott M. Klopack, Vice-President of Regulatory Affairs and General Counsel

Date 5/1/07

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